Overview

This document provides instructions for uninstalling, installing, and launching the BD Rhapsody™ Scanner software. The software installer package comprises of the following installers:

- Scan 1.3.0.x Setup.exe
- Analysis 1.3.0.x Setup.exe
- Diagnostics 1.3.0.x Setup.exe

NOTE  BD Biosciences recommends updating the scanner software by navigating the installation with keyboard and mouse.

All three software applications must be installed.

During the installation process, create desktop shortcuts for the applications. Otherwise, accept all default options.
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Uninstalling scanner software

If BD Rhapsody™ Scanner software v1.1.0.2 or earlier is installed, follow the procedure below to uninstall it.

1. On the scanner desktop, click **Start** in the lower left corner, and then click **Settings**. The Settings window is displayed.

2. Click **System**. A System window is displayed.

3. Select the **Apps and features** menu item.

4. In the **Apps and features** pane, select **Rhapsody Scanner - Scan 1.1.0.2**.

5. Click **Uninstall**, and click **Uninstall** again in the warning dialog. A User Account Control dialog is displayed.

6. Click **Yes**, and click **Yes** again in the **Scan Uninstall** warning dialog.

7. After the uninstall task is complete, click **OK**.

8. Repeat steps 4–7 to uninstall **Select Rhapsody Scanner - Analysis 1.1.0.2**.

9. Close the **Settings** window.
Installing scanner software

1. Insert the USB drive with the scanner software into one of the ports of the scanner.

2. In Microsoft® Windows®, open a File Explorer window and navigate to the USB drive directory.

3. Double-click Scan 1.3.0.X Setup.exe. The User Account Control dialog opens.

4. Click Yes. The Select Destination Location dialog opens.

![Select Destination Location dialog](image-url)
Click Next.
The Select Start Menu Folder dialog opens.

Click Next.
The Select Additional Tasks dialog opens.
Select the **Create a desktop shortcut** checkbox, and then click **Next**. The Ready to Install dialog opens.

![Ready to Install dialog](image)

Click **Install**. The Installing dialog opens.

![Installing dialog](image)
9 Select the **I agree to the license terms and conditions** checkbox and click **Install**.
The **Setup Successful** message is shown.

10 Click **Close**.
The Completing the Scan Setup Wizard dialog opens.

11 Click **Finish**.
12 Repeat steps 3–9 to install Analysis 1.3.0.X Setup.exe.

13 Repeat steps 3–6 and 9 to install Diagnostics 1.3.0.X Setup.exe.

**NOTE** While installing the Diagnostics application, the Microsoft Visual C++ 2017 installation dialog appears only if Microsoft Visual C++ 2017 is not already installed.

### Starting the scanner software

1 On the scanner desktop, double-click Scan. The scanner software Home page opens.

**NOTE** Upon starting Scan, the Analysis application opens in the background.

2 Tap About and confirm the scanner software versions for both Scan and Analysis applications.
Starting the diagnostics software

**NOTE** While starting the BD Rhapsody Diagnostic Application Scanner software, ensure that the Scan application is not running.

1. On the scanner desktop, double-click **Diagnostics**. The Diagnostics software home page opens.

   **NOTE** A successful start is indicated by three green dots at the bottom of the Diagnostics application screen.

2. Tap **About** and confirm the **Diagnostics** software version.
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Regulatory Information

For Research Use Only. Not for use in diagnostic or therapeutic procedures.

History

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<tr>
<th>Revision</th>
<th>Date</th>
<th>Change made</th>
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<tr>
<td>23-20709-00</td>
<td>06/2018</td>
<td>Initial release</td>
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<tr>
<td>23-20709-01</td>
<td>08/2019</td>
<td>—Updated steps to install BD Rhapsody™ Scanner software.</td>
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<td></td>
<td></td>
<td>—Added steps to install and start BD Rhapsody™ Scanner diagnostics software.</td>
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<td>—Updated BD Biosciences technical support Email address to <a href="mailto:scomix@bdscomix.bd.com">scomix@bdscomix.bd.com</a>.</td>
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